

Legend: Data Included  
\* Text / Analysis included

	<i>France*</i> <i>Germany*</i> <i>Italy*</i> <i>Spain*</i> <i>UK*</i>	<i>Belgium/Luxembourg*, Bulgaria,</i> <i>Greece*, Lithuania, Poland,</i> <i>Romania, Switzerland*, Serbia*</i>	Austria, Croatia, Czech Republic, Denmark, Estonia, Finland, Hungary, Ireland, Latvia, Netherlands, Norway, Portugal, Russia, Slovakia, Slovenia, Sweden, Turkey - <i>Western Europe*</i> <i>Central and Eastern Europe*</i>	EU 26	Brazil, China, India, Japan, USA - World
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### Market value data, 2013-2017 (in €)

Category	Sub-category	2013	2014	2015	2016	2017
IT Equipment	<b>Total IT Equipment</b>					
	Servers					
	Storage					
	Workstations					
	PCs, of which:					
	Portable PCs					
	Consumer PC					
	Business PC					
	Desktop PCs					
	Consumer PC					
	Business PC					
	Tablet PCs					
	Multifunctional Printers					
Other IT equipment						
Software	<b>Total Software</b>					
	System Infrastructure Software					
	Application D&D Applications					
IT Services	<b>Total IT &amp; business services</b>					
	Projects					
	Outsourcing (excl. BPO)					
	Support & Deploy Business Consulting & BPO					
Telco equipment	<b>Total Telco equipment</b>					
	Mobile phones					
	Smartphones					
	Fixed IP phones					
	Ethernet (LAN) switches					
	IP PBX					
	Voice switching equipment					
	WAN equipment					
	WLAN equipment					
	Wireline access infrastructure					
	Mobile infrastructure					
	Transmission equipment					
	Other Telco equipment					
Telecommunications services	<b>Total Telecommunications services</b>					
	Fixed voice telephony					
	Business data services					
	Internet access and services					
	Mobile voice telephony					
Mobile data services						

### Unit shipments, CAPEX, Subscribers, 2013-2017

Category	Sub-category	2013	2014	2015	2016	2017
IT Equipment (units)	Servers					
	Workstations					
	PCs, of which:					
	Portable PCs					
	Netbooks					
	Consumer PC					
	Business PC					
	Desktop PCs					
	Consumer PC					
	Business PC					
	Tablet PCs					
	Multifunctional printers					
	Telecom equipment	Mobile phones (units)				
of which Smartphones						
Wireline CAPEX spending (€ million)						
Telecom services	Mobile CAPEX spending (€ million)					
	Mobile Broadband subscribers					
	ADSL subscribers					
	Cable modem subscribers					
	FTTx subscribers					
	2G subscribers					
	3G subscribers					
VoIP subscribers						